



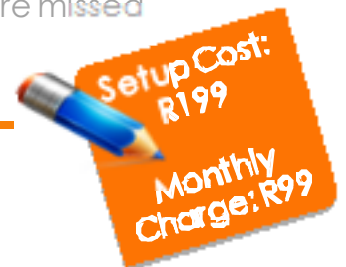
A **Wanotel SMARTNUMBER** wraps a single number in PBX functionality. Now you are able to choose when, where and how you would like to be contacted. Do not be limited by just receiving calls, now you have access to IVR (digital receptionist), Call recording and many more features

WHO SHOULD USE A SMART NUMBER:

- Small Businesses that do not yet require a PBX
- Self employed
- Entrepreneurs
- Start up businesses

BENEFITS:

- Have one contact number wherever you are
- People will perceive you as more professional
- Don't miss a call – no more missed opportunities



1 NUMBER LOADED WITH FEATURES:

CALLING FEATURES

- **Call Forwarding:** Redirect calls to your mobile or other phone so you don't miss any calls
- **Follow Me:** Have one of your numbers/extensions ring for a period of time and if unanswered forward to a second number and then third and so forth OR all ring them all concurrently
- **Caller ID Based Forwarding:** Follow Me Based on number called
- **Call Waiting:** Be notified when someone else is trying to call if you are already on a call
- **Do Not Disturb:** Callers go directly to voicemail or call fwd when you don't want to be disturbed

HUNT LISTS / RING GROUPS (optional)

- **Ring groups:** Simultaneously ring a set of phones based on a DID (phone number)
- **Hunt lists:** Set a linear line of ring groups (1 extension or many) for a period of time, before transferring to a second and third ring group etc.

VOICEMAIL FEATURES

- **Voicemail Greeting Options:** Unavailable / Personal Message
- **Voicemail to Email:** Receive voice messages as a .wav file (or audio file) attached to an email

DIGITAL RECEPTIONIST (IVR) (optional)

- **Multilevel IVR menu management**
- **Day and Night Mode Schedule:** Create different greetings according to time of day and day of week
- **Custom Greetings:** Upload third-party professional greetings to use as Digital Receptionist greetings

GEOGRAPHICS Rerouting (optional)

- **forward call based on caller prefix (e.g. 011 will be forwarded to JHB)**

REPORT MANAGEMENT SYSTEM (optional)

- **Real time** inbound and outbound call details records

CALL RESTRICTIONS (optional)

- **Block** incoming calls to specified numbers (black list)

CALL RECORDING (optional)

- **Blanket or adhoc** call recording
- **Secure** call recording storage
- **Archiving** call recordings

WORK SMART

