



With the **Callback Solution** you can be assured that your staff on the road can keep in touch with you and more importantly your clients. No more excuses...

As a business owner you may find yourself having to deal with recurring problems that should be avoided. Managers often find themselves in heated discussion with employees about something as simple as feedback and communication but in the end the employee always has a reason or excuse.

Excuses managers hear far too often:

- I didn't let the client know I was running late because I didn't have airtime.
- Why should I use my personal line to make business calls.
- I spend too much money calling the office.

The other problems:

- After an entire month you find out that someone has abused their business cell phone and now the damage is excessive.
- You find yourself with so many cell phone contracts under the business name that it becomes an administrative nightmare to reconcile.



Callback is the Solution

How does the Callback Solution work?

- The person on the road (initiator) uses their mobile device to dial a unique call back number. This is a **free call** for the initiator.
- Once the connection is made the call will be disconnected and the initiator will be called back and prompted by an automated system to enter the number they wish to be connected to.
- The destination number is entered by the initiator followed by the "#".
- If the number is a valid destination the call will be connected.

